Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District
90 Sargent Drive, New Haven, Connecticut
https://teams.microsoft.com/meet/288101222127082?p=csTCWZOUZQP51nXoDD
Meeting ID: 288 101 222 127 082
Passcode: XE2ZK6yX
Or
Dial in by phone
+1 469-965-2517,,687324554# United States, Northlake
Phone conference ID: 687 324 554#

AGENDA

Regular Meeting of July 20, 2026 at 5:30 pm

1. Safety Moment
2. Public Comment: Residents and customers may address the CAC Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. FY26 Global Metrics Results and FY27 Customer Service Strategic Plan: P. Singh
4. Approval of Minutes – June 15, 2026 regular meeting
5. Report of OCA – J. Donofrio
6. Approval of OCA invoice for June 2026 for $2,061.00
7. Volunteers to attend Authority meetings:
   - July 23 – Mr. Levine
   - August 27 – Mr. Havrda
   - September 24 – Mr. Mongillo
8. Elect Committee Chair for 2026-2027
9. New Business
10. Next meeting on Monday, August 17, 2026, at 5:30 p.m.
11. Adjourn

*Members of the public may attend the meeting in person or via teams using the link at the top of the agenda. To view meeting documents, please visit https://tinyurl.com/3en8fmxb. For questions, contact the board office at jslubowski@rwater.com or by calling 203-401-2515.